

# TfL briefing for businesses from 20th May 2020

## Advice for employees:

- Given the national requirement to maintain two metres distance between passengers wherever possible, the capacity on the Tube and buses will be reduced to around 13-15 per cent, even once services are back to full strength. This of course means transport must operate very differently
- In line with new Government advice, everyone who can work from home should continue to do so. Public transport should be avoided wherever possible to free up the limited space available to those who have no alternative way to travel
- If you must travel, please plan ahead and travel outside of the busiest times, particularly first thing in the morning. You should take the most direct route and avoid busy interchanges
- Peak times to avoid wherever possible are 05.45-08.15 and 16.00-17.30
- If you can, please walk or cycle for all or part of your journey. TfL has been introducing a wide range of improvements in partnership with boroughs to widen footpaths and provide more cycle lanes. You can find out more [here](#)
- TfL is taking measures across the transport network to enable social distancing of two metres where possible. Please advise employees to wear a face covering and to not travel if they have any symptoms of the virus
- You may be asked to wait to enter a station. Some stations will have oneway systems, or you may be asked to walk on the left. TfL is also asking people to maintain social distancing throughout stations, for example on stairs, escalators and in lifts
- If travelling by bus, please maintain social distancing at stops and bus stations wherever possible
- It is also important that you continue to follow the Government advice on hygiene. Please wash your hands before and after travel and carry hand sanitiser with you. We have also started putting hand sanitiser dispensers in stations and will be installing many more in the coming weeks
- Please be considerate to transport staff and follow their instructions. Everyone is doing their best in these difficult times

Created and initially posted by [TfL](#)  
Find the latest coronavirus travel advice [here](#)