**Training Programme**

**Terms and Conditions**

These Terms and Conditions (“Terms”) apply to all business members of Stratford Original BID (“we”, “our”, “us”) who register to attend our training programmes (“Programme(s)”). By registering, you agree to comply with these Terms.

1. Eligibility  
   Participation is open exclusively to Stratford Original BID business members. Programmes are designed to support local business development and are offered free of charge unless otherwise stated.
2. Registration  
   Participants must register in advance through the official booking system or as directed by Stratford Original BID. Spaces are allocated on a first-come, first-served basis and may be limited to ensure quality delivery.
3. Attendance and No-Show Policy  
   To ensure fair access and programme quality:

* If you register and fail to attend without providing at least 48 hours’ notice, a no-show fee of £10 per participant will apply.
* This fee is non-refundable and will be invoiced directly to the business.
* Cancellations must be made in writing to [info@stratfordoriginal.com](mailto:info@stratfordoriginal.com).

1. Programme Changes  
   We reserve the right to reschedule, cancel, or amend the content, format, or trainers of any Programme at our discretion. Where possible, advance notice will be provided.
2. Photography

During the training sessions, photography might be taken for marketing purposes. Should you not wish to be photographed, please make yourself aware to the organisers.

1. Data Protection  
   By registering, you consent to the use of your contact details for Programme administration and relevant follow-up communications. Your data will be processed in accordance with our privacy policy.
2. Liability  
   Stratford Original BID accepts no liability for any loss, damage, or injury resulting from participation in any Programme. It is the responsibility of participants to ensure they are fit and able to take part.
3. Governing Law  
   These Terms are governed by and construed in accordance with the laws of England and Wales.

Contact Us  
For further information, please contact:  
📧 info@stratfordoriginal.com  
📞 020 8555 7065