

June 2025

MET ENGAGE

Community crime-fighting



**METROPOLITAN
POLICE**

**MORE
TRUST**

**LESS
CRIME**

**HIGH
STANDARDS**

WHAT IS MET ENGAGE

To help us achieve our mission of **'More Trust, Less Crime, High Standards'**, we are rolling out a new two-way communications tool called Met Engage.



Communication & Engagement

Met Engage is a single, clear, two-way communications channel that allows messages to be focused to the specific neighbourhood or interest group that officers wish to reach.

These updates are therefore relevant and are not lost among the many different messages coming from the MPS.



Crime Prevention

The tool enables targeted crime prevention and provides updates based on individual or local needs, giving the officers the ability to respond in a **'you said, we did'** fashion.

MET ENGAGE KEY FEATURES



Key Features



Focused email alerts to specific neighbourhoods or interest groups, and allows them to respond



Showing police are listening and responding to individuals/communities – **'You said, We did'**



Survey tools that enable officers to understand local issues



Translate messages into 100+ languages



Enables community members to tell us where crimes and anti-social behaviour are happening in their area



Engagement tracker to monitor community meetings, surgeries (physical and online), community events



Ability to focus reassurance patrols or engagement to specific communities, and understand gaps in engagement

Crime Fighting



Enables crime fighting through crime appeals, circulation of missing persons and wanted people



It provides the ability to map private CCTV or ring doorbell across your borough



Provide crime prevention and investigations updates

What are the Benefits

To the MPS

1

Provides one consistent tool for all boroughs with a single, verified source of information for the public

2

Built for police with police - based on requirements for communications, focus on Neighbourhood Policing and is MPS branded and controlled

3

Targeted community messaging and surveys based on community feedback from MPS wide to ward level

4

Provide supervisors with analytical data sets to give insight into their communities and what they are feeling

5

Measure success and uptake, track engagements and monitor officer performance

To the Community

1

Helps keep communities informed about what the police are doing in their local areas

2

Allows the community to raise local priorities directly to their ward officers

3

Provides open, transparent and trusted communication between the community and the police

4

Provides a platform for seldom heard communities to inform policing priorities

5

A single easy to use platform

WHEN CAN YOU SIGN UP

- Members of the public can start to sign up to Met Engage from 23 June.
- To do this visit www.metengage.co.uk and complete the 'sign up now' field.
- **This is not a crime reporting tool, replace continue to report crime in the usual way by using 101 or, in an emergency, 999**



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